

***PARTS & SERVICE DEPARTMENT***

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***Date:*** 4/01/2011

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**TO:** Manufacturers' Representatives, District Sales Managers, Regional Managers, Technical & Customer Service Personnel, Service Agents, Sales & Marketing Personnel

**SUBJECT:** Sync Ignition Cable

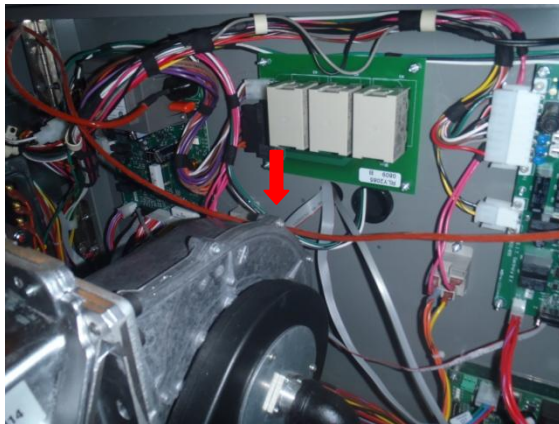


Fig 1

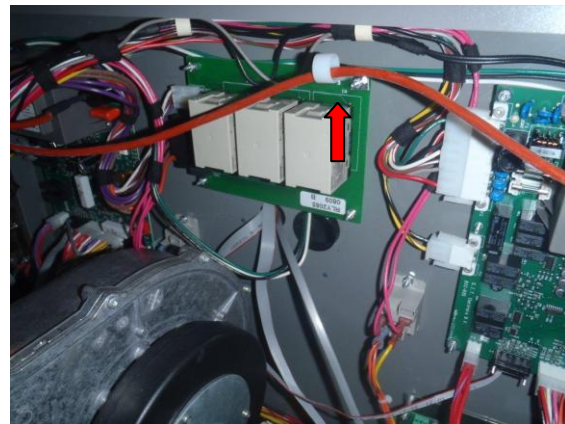


Fig 2

Lochinvar Corporation has determined that the location of the Sync ignition cable may create interference between the control modules. When the control panel door is closed the igniter cable for module one can slip between the fan housing and the control board panel (See figure 1). The cable resting near the fan housing can send a false electrical feedback through the cable causing a communication error to occur.

To correct the problem Lochinvar has implemented the use of a bracket that will attach to the pump relay board. This will hold the igniter cable above the fan housing when the control panel door is closed. Moving the cable to this location will correct the false communication error fault (See figure 2). Please contact the parts department to order the bracket part number SVC30014.

If you have any questions please feel free to contact Lochinvar technical support at 1-800-722-2101.