



INFORMATIONAL BULLETIN

PARTS & SERVICE DEPARTMENT

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Date: June 9, 2005

Bulletin Number: 2005-111

TO: VP Sales, Manufacturers' Reps, DSM, RSM, Tech Service, Customer Service, Service Agents

SUBJECT: **PB/PF 501-1300 Power Boards RLY2107**

We have received Field Reports regarding display boards on F9 configuration failing at start up or fail shortly after start up.

There are two items that need to be verified during installation.

- Verify a proper ground. Noise caused by improper grounding could cause the internal circuitry found on the IC amp to burn out which causes failure of the display board.
- The 6 pin molex connector (used for enable–disable connection) as seen on page 47 Figure 55 of the Installation Operation Manual could become loose during shipment. This loose molex connector could cause the unit to short cycle and possibly allow noise to affect the internal circuitry with potential IC amp failure and display board failure. Ensure the male 6 pin molex connector is firmly connected to the female molex connector prior to energizing the unit.

Engineering is testing different solutions to these issues. When a final resolution has been determined a follow-up memo will be issued.

If you experience difficulties with the operation of a Power Board on Models PB/PF 501 - 1301 please contact Technical Service at 1-800-722-2101.