



INFORMATIONAL BULLETIN

PARTS & SERVICE DEPARTMENT

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TO: Manufacturers' Representatives, District Sales Managers, Regional Managers, Technical & Customer Service Personnel, Service Agents, VIP Contractors, Sales & Marketing Personnel

SUBJECT: Wall Mount Boiler – Lockout Flue Temp Diff display

Lochinvar has recently discovered a lockout potential with the new Wall Mount Boiler models WB (N,L) 051, 081, 106, 151, 211. The boilers have the potential to lockout on “**Lockout Flue Temp Diff**”.

One of the features of the new Wall Mount Boiler control is a new dual sensor located in the flue. The sensor is designed to monitor the flue temperature using two different temperature sensing devices enclosed in one body. The control monitors the temperature of both devices and calculates the temperature difference between the two. If the two devices experience a difference in temperature greater than 10 degrees F for longer than 30 seconds the control will shut the unit down and show “**Lockout Flue Temp Diff**” on a red display screen.

While the new dual sensor is installed on all new Knight products, the “**Lockout Flue Temp Diff**” has manifested in the Wall Mount Boiler only and is limited in scope. While there are several solutions that we are exploring; we are conducting testing to determine any and all conditions that may lead to this failure and hope to have a resolution for the field in the near future.

Should you experience a “**Lockout Flue Temp Diff**” you are asked to contact Technical Service at 1-800-722-2101 for assistance.