



TECHNICAL SERVICE BULLETIN

PARTS & SERVICE DEPARTMENT

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Date: November 23, 2010

Bulletin Number: 2010-11 T

TO: Manufacturers' Representatives, District Sales Managers, Regional Managers, Technical & Customer Service Personnel, Service Agents, Sales & Marketing Personnel

SUBJECT: ERN Flue Collection Cover – Indoor Applications Only
Serial Numbers: D10 (April 2010) through K10 (November 2010)

Lochinvar has discovered that the stainless steel studs and nuts that attach the outdoor vent cover to the flue collector assembly used on Energy Rite Pool Heaters could have been over tightened during the assembly process. Over tightening stainless steel can cause threads to gall and bind.

If you intend to use this product for an indoor application you will be required to remove the outdoor vent cover and install an indoor vent adapter. The possibility exists that the stud and nut could bind, leading the stud to possibly snap off during the disassembly process. **This is a non repairable condition in the field and the unit should be returned to the distribution center where purchased.**

Lochinvar has proactively checked our existing stock and are in the process of rotating and reworking any units that could experience this occurrence. We would also like to ask that if you are in the process of sending a unit to be installed in an indoor application only, verify that the studs and nuts are able to be loosened and retightened without being damaged.

Should you have any questions please feel free to contact Technical service at 1-800-722-2101.