



Field Alert

August 26, 2005

Subject: Robertshaw R110 Series Gas Valve Field Alert

Background

A problem may exist with certain Robertshaw Controls Company R110 series NATURAL and LP gas valves (Robertshaw date codes 0531 thru 0533). The problem involves potentially defective screws holding the gas cock in place, causing a potential gas leak and a possible risk of fire and/or explosion.

What To Do

We are advising you to quarantine those products that contain a suspect R110 gas valve. These Robertshaw valves may have been used on certain Lochinvar NATURAL and LP gas water heaters sold by Lochinvar between August 1, 2005 and August 23, 2005.

The following Lochinvar water heater model prefixes are affected:

CLR085-100	CNR085-100	LNR065-50	CLR076-75	CNR076-75
BFN050G	STL065G	PVN075	LTN051G	LTN030G-EF
LTN050G-EF	LSN030G	LSL030G	LTN030G	LTN030G
LSN041G	LSL041G	LTN041G	LTL041G	LTN040G
LTL040G	LTN050G	LTL050G	LTN050G-4	ETL076
ETN076	MDN030G	MDN040G		

Affected Serial numbers start with BG 6425562 and end with BH 6524449 inclusive.

ANY OTHER SERIAL NUMBER(S), ANY OTHER MODEL NUMBER(S), ANY ELECTRIC PRODUCT(S) AND ANY POWER VENT GAS PRODUCT(S) ARE NOT AFFECTED.



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1) FOR PRODUCT IN YOUR INVENTORY:

Check the serial number and model number of the quarantined product against the list on the previous page. This information is located on the carton label and/or the water heater rating plate. See the attached Field Service Bulletin (FSB) for location of model and serial number.

If you have affected product in your inventory, please contact Lochinvar Technical Service Department at 1-800-722-2101 or Customer Service at 1-615-889-8900 for return instructions.

Upon receipt of the returned affected product, Lochinvar will issue credit for the water heater(s). We request you place a purchase order to replenish your inventory.

2) FOR PRODUCT IN YOUR CUSTOMER'S INVENTORY:

Have your customer check their inventory for affected product. If they have affected product in inventory, have them return the affected product to you.

3) FOR AFFECTED PRODUCTS THAT HAVE ALREADY BEEN INSTALLED:

Homeowners and Contractors who can identify the location of installed affected product should contact Robertshaw immediately at (800) 322-7120 for servicing instructions.

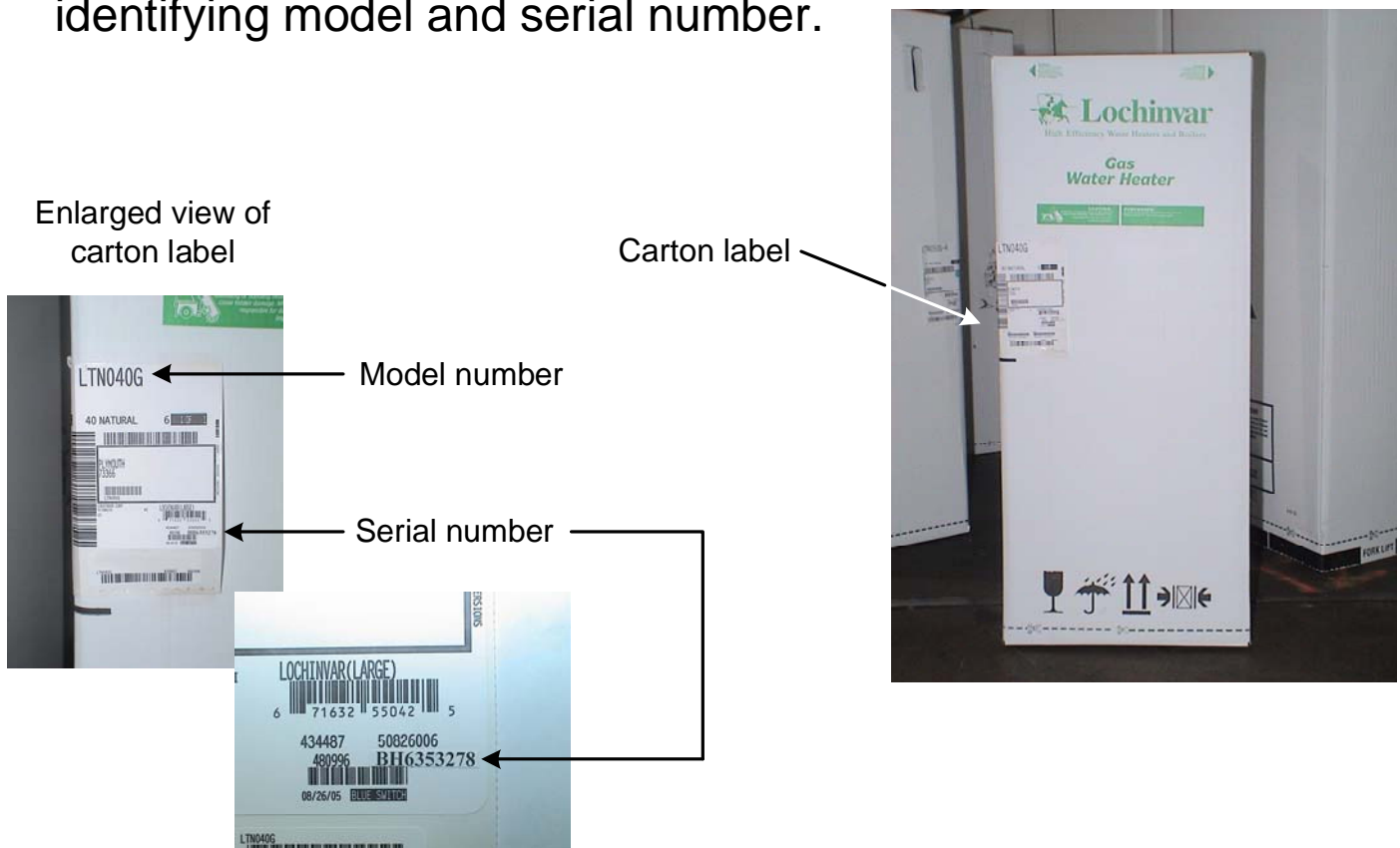
Please accept our apology for the inconvenience and extra effort caused by this action. Your cooperation in this matter is very much appreciated. Thank you!

Field Service Bulletin

Instructions to Identify Affected Water Heaters Containing Suspect
Robertshaw R110 Gas Valves

Identifying affected models by serial number while still in carton.

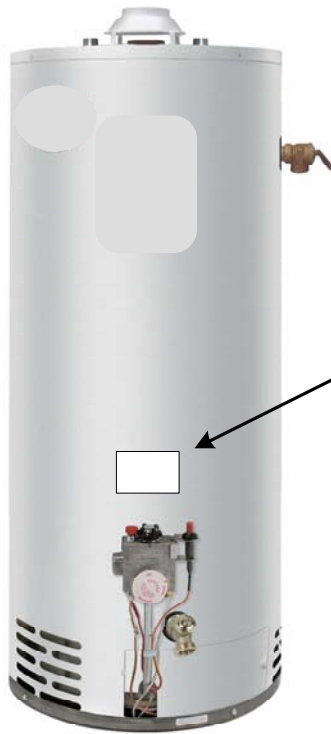
Heater shown in carton with carton label
identifying model and serial number.



Affected models with serial numbers between
BG6425562 and BH6524449 may contain the
suspect gas valve.

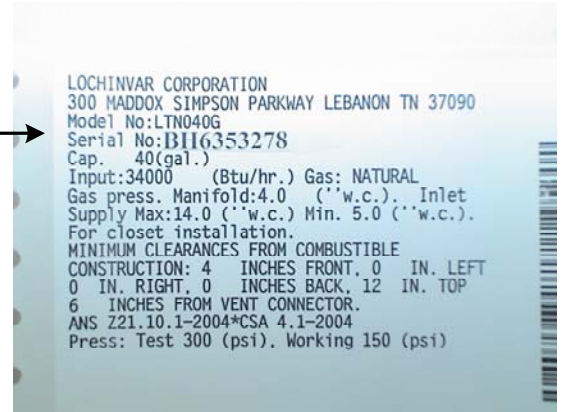
Quarantine this inventory and contact Lochinvar
Corporation @ 1-615-889-8900

Identifying affected models without carton.



General rating plate location on heater.

Model & serial number location on rating plate



Affected models with serial numbers between BG6425562 and BH6524449 may contain the suspect gas valve.

Contact Lochinvar Corporation at 615-889-8900 for further information.